

Physician/Interdisciplinary Care Conferencing

Information for Physicians and Community Care Providers

Care conferencing brings physicians, Vancouver Coastal Health Home Health staff, other health care professionals, patients and families together at a **pre-scheduled** dedicated time for a **15-minute telephone conference call** or **face-to-face meeting** to exchange information and collaborate on the care planning for shared community patients. Care conferences will be conducted during regular business hours.

Goals of Care Conferencing

- **Target the main health problems of patients** with chronic and/or complex and/or changing health conditions
- **Proactively** identify and clarify issues regarding patient's health status
- **Review activities** including progress and barriers towards goals
- **Develop or adjust shared care plans** that are patient centered and integrate the expertise of the entire care team

Care Conferencing Process

How does a care conference happen?

By telephone
OR
face-to-face

When will a care conference happen?

At routine intervals
OR
Significant changes in a patient's condition

How will I be contacted?

VCH Home Health staff will call and set up a time with your clinic's MOA. A confirmation form with the date and time will be faxed to your clinic.

How can I set up a care conference?

Your clinic MOA calls the VCH Home Health program assistant (*see contact information provided*) to arrange a time. Your MOA then faxes the confirmation form with the date and time of the care conference to the VCH program assistant.

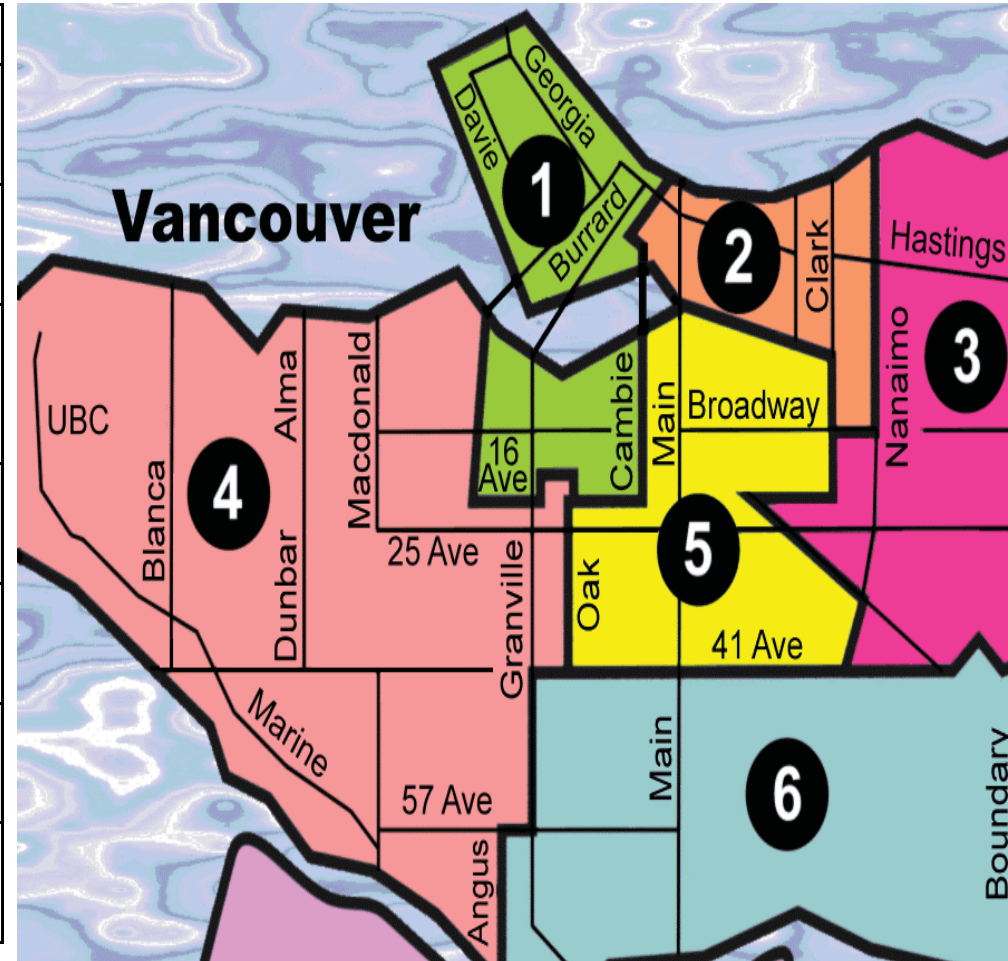
MSP Billing Codes

- **For GPs participating in the "A GP for Me" Attachment Initiative only:** use GP Attachment Patient Conference Fee G14077; each unit = 15 minutes or greater = \$40; a max of 2 units (30 mins) per patient per day and max of 18 units (270 mins) per calendar year per patient
- **For all other GP's:** use Community Patient Conferencing Fee G14016; each unit = 15 minutes or greater = \$40; a max of 4 units (60 mins) per patient per day and max of 6 units (90 minutes) per calendar year per patient
- **For specialists:** use Specialist Telephone Patient Management Fee G10002; each unit = 15 minutes or portion thereof = \$40; limited to two services per patient per physician per week

To Schedule a Physician/Interdisciplinary Care Conference

If you **KNOW** where your patient receives Home Health services from, please contact the appropriate Community Health Centre:

| | Community Health Centre/Program | Telephone | Fax |
|---|---|---------------------------------------|--------------|
| 1 | Three Bridges Community Health Centre 1292 Hornby Street Vancouver, BC V6Z 1W2 | 604.714.3449 | 604.844.1685 |
| | Pender Community Health Centre 59 West Pender Street Vancouver, BC V6B 1R3 | 604.642.5830 | 604.642.5131 |
| 2 | Robert and Lily Lee Community Health Centre 1669 East Broadway Vancouver, BC V5N 1V9 | 604.675.3988 ext 20172 | 604.253.2749 |
| 3 | Evergreen Community Health Centre 3425 Crowley Drive Vancouver, BC V5R 6G3 | 604.872.2511 (ask for Home Health) | 604.872.2368 |
| 4 | Pacific Spirit Community Health Centre 2110 West 43 rd Avenue Vancouver, BC V6M 2E1 | 604.267.2658 | 604.261.0258 |
| 5 | Raven Song Community Health Centre 2450 Ontario Street Vancouver, BC V5T 4T7 | 604.709.6471 | 604.872.5206 |
| 6 | South Community Health Centre 6405 Knight Street Vancouver, BC V5P 2V9 | 604.301.2217 | 604.321.5108 |



If you **DO NOT KNOW** where your patient receives Home Health services from (or your patient does not currently receive services), please call:

CENTRAL INTAKE
Telephone: 604.263.7377
Fax: 604.267.3419



Integrated Primary and Community Care